



Please do not fill in the above field which is reserved for BV office

Note: Adobe Reader is required to view or fill in the form on your computer or mobile devices. A free download is available from the adobe website or mobile application store.

CBCA COMPLAINT FORM

To be sent to conformity.zimbabwe@bureauveritas.com

CBCA reference number (if any): (such as "ZWE-2017-0123456")	Your reference (if any):
---	--------------------------

Complainant's details

Company name* Address* City* Country*	Complainant is the (tick one)*: <input type="checkbox"/> Importer, <input type="checkbox"/> Exporter, <input type="checkbox"/> Manufacturer, <input type="checkbox"/> Other, please specify: Contact person*: Title: Telephone*: Fax: Email*:
--	--

Bureau Veritas Contact and history

Have you received CBCA certificates for Zimbabwe from Bureau Veritas in the past ? <input type="checkbox"/> Yes <input type="checkbox"/> No Have you received certificates from Bureau Veritas for other countries in the past ? <input type="checkbox"/> Yes <input type="checkbox"/> No	Name of Bureau Veritas contact: Country of Bureau Veritas office:
--	--

Complaint

Category (select from the list)*:
Detail of your Complaint*:
Evidences attached to the complaint, if any (to be attached to the email):

Lodge your Complaint

Send this form dully completed with the title "Complaint" and with attachments (if any) to:

conformity.zimbabwe@bureauveritas.com

Acknowledgement of the Complaint will be sent within 2 working days.

Visit www.verigates.com/zimbabwe for more information about the CBCA program (list of contacts, on line Request for Certificate, details about the CBCA programme...)

*Mandatory fields